Welcome to Capital Markets Day at NNIT - September 18, 2023





Welcome to the more focused NNIT

- In June 2022, we decided to take an important step to focus our business and consequently divest our infrastructure business.
- The past months have been a period of transition and the off-set for our **new strategy**.
- We have successfully closed the divestment and have become a more focused company.
- The implementation of our new strategy is well underway, and we strongly believe in the long-term potential of NNIT.

Our group management team

Speakers on the agenda



Pär ForsChief Executive Officer



Carsten RingiusChief Financial Officer



Mark Ohrvall Senior Vice President Head of Region US



Jason Xing Senior Vice President Head of Region Asia



Ricco Larsen Senior Vice President Head of Region Europe



Kasper Søndergaard Andersen Senior Vice President Head of Region Denmark

Also available in the room



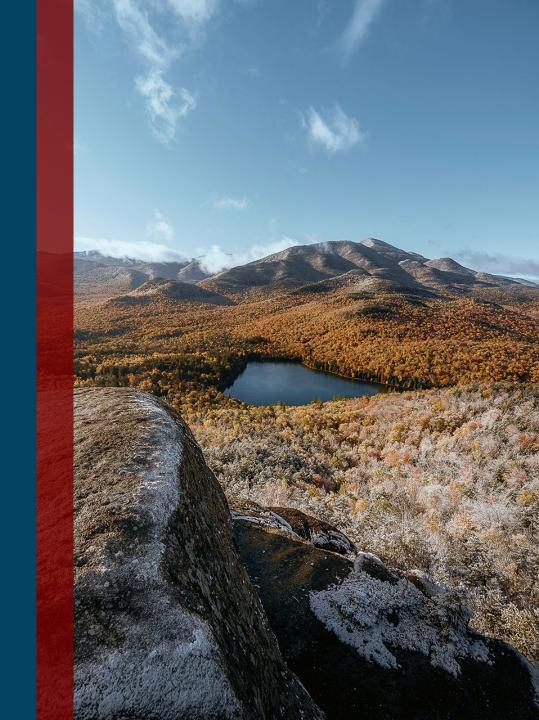
Signe Nelsson Senior Vice President Head of Human Resources



Lars B. PetersenSenior Vice President
Communications, Marketing and Commercial Excellence

Agenda

- 10.00 Welcome and introduction to NNIT and our 2026 strategy and aspirations by Pär Fors
- 10.30 Q and A session
- **10.45** Region Europe and Region Asia update by Ricco Larsen and Jason Xing
- **11.40** Customer Case presentation I
- **11.55** Q and A session
- **12.10** Lunch
- **12.40** Region US and Region Denmark update by Mark Ohrvall and Kasper Søndergaard Andersen
- 13.20 Customer Case Presentation II
- **13.35** Financial aspirations by Carsten Ringius
- 14.00 Q and A session
- **14.10** Closing remarks by Pär Fors
- **14.15** Network and refreshments in the lounge



Our future state

In 2026, we are an industry leading employer and solution provider specialized in international life science and the Danish Public market



Industry-leading employer

with strong attraction, retention and employee development



A **leading international life sciences** solution provider within R&D, Manufacturing, Quality and Commercial areas



A truly **international company** driven by strong

regions and an international management team



A Public Denmark specialist

driven by our customized application expertise



A commercially savvy

company where everyone acts as commercial leaders



Easy to deal with due to

future-fit systems and processes

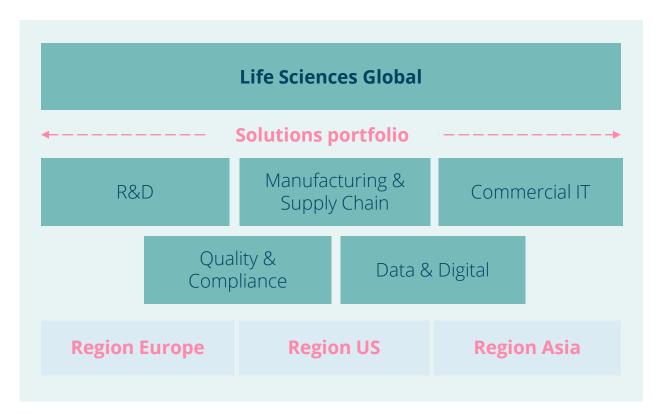
Strategy and Aspirations Pär Fors, CEO

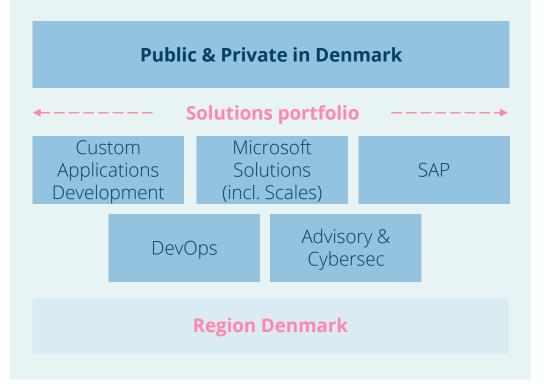


Business approach

Together with our customers and partners, we bring digital transformation to life and make a mark. We target industries where regulatory demands, high complexity and quality of life is at play

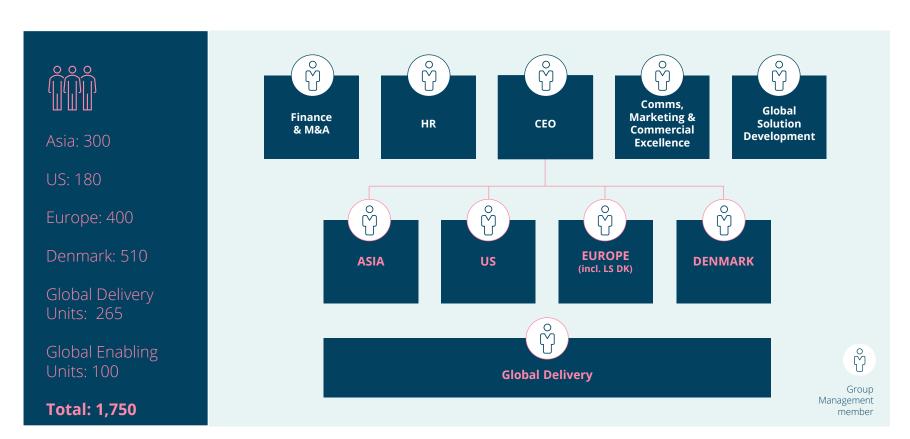
Our solutions portfolio delivers a strong value proposition to specific customer needs with regional execution





Strategy execution with a new organization

We have increased proximity to our customers with an international group management team working in a regional structure





Design principles

- Regional autonomy, and Profit & Loss responsibility
- Customer proximity
- Global coordination
- Sales responsibility in delivery functions
- Solution repeatability

This is why our customers value us

We have a strong and recognized value proposition



Industry mastery

Excellence in the industries we serve



Business first approach

Business needs rather than the technology



Digital solutions that work

We advise and build sustainable digital solutions that work for patients, citizens, employees, end users or customers



Superior quality

We are driven by delivering superior quality to all our customers



Seamless customer experiences

Long-lasting customer relations through customer centricity



Focus towards 2026

OUTGROWING THE MARKET DOMAIN FOCUS REPEATABILITY INTERNATIONAL MINDSET ACQUISITIONS Building domain Continued New organization **Focused M&A** We aspire to **grow** faster than the and tech investments in catering to **approach** to regional bringing new market i.e. take **competencies** in support our new selected parts of market shares repeatable **autonomy** to strategy the global life **services** to the meet local market sciences value market needs

sector

chain and the

Danish Public

Financial performance and expectations

H12023

Upgraded outlook

Towards 2026

Revenue growth

15.6%

Revenue growth

~15%

(previously ~10%)

Revenue growth

~10%

CAGR organic

Operating profit margin before special items

5.4%

Operating profit margin before special items

~6%

(previously ~5%)

Operating profit margin

~10 to 13%

Yearly average Group operating profit margin before special items

Questions and answers



Region Europe update Ricco Larsen, Senior Vice President





Ricco Larsen

+20 years of NNIT leadership experience internationally within most dimensions of our business

Specialized in the life sciences domain and solution areas, strategy, M&A and sales and delivery execution internationally



International leadership team in R&D, Manufacturing & SC, Quality & Compliance, Data & Digital and Client Engagements



400 employees in multiple locations in Germany, Switzerland, UK, Ireland, The Czech Republic, Poland Italy, Spain and Denmark



H1 2023

Revenue DKK 231m (0%) Operating profit margin -0.4% (+6.1%-p)

Key global life sciences trends

3 key trends shape the future of the life sciences industry



New market dynamics

Patent cliff

Rare diseases

Personalized treatments



New regulatory scrutiny

Medical devices

Software as medical devices

New market entrants



New technology advances

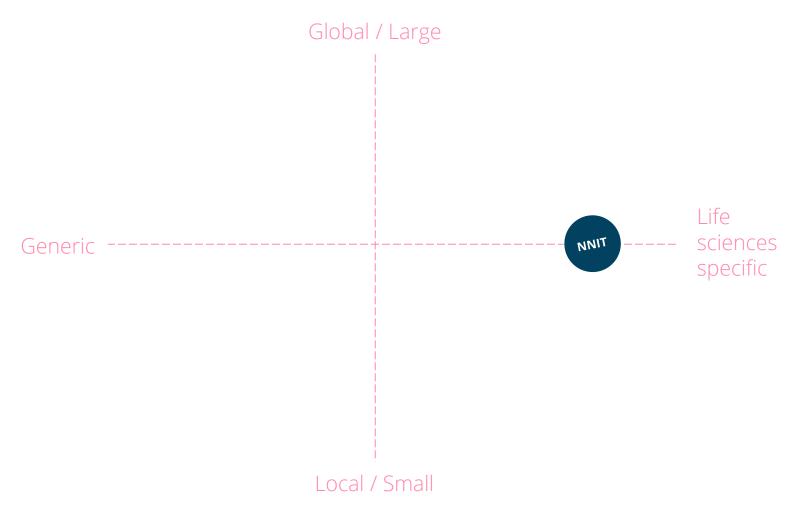
Data enablement

Robotics

Al

The global life sciences industry competition

We have a unique position in a fragmented competitive market with presence of globals, local "house providers" and life sciences niche specialists



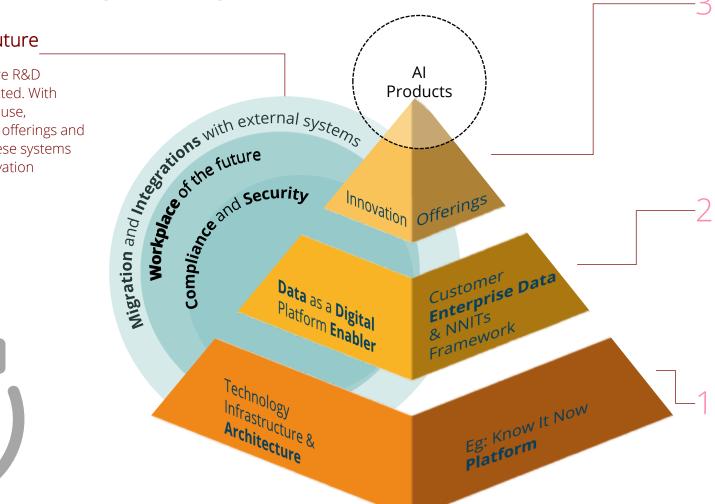
- 1. Strong focus on selected core domains where we build depth and breadth. This is recognized by leading analyst companies
- Good fit with Midsized companies anchored in our industry focus and quality mindset
- 3. Ability to meet multi-national companies' needs in selected niche areas with our scale and global delivery model
- 4. Local autonomy and presence in regions allows for solutions adaptations to local needs and regional differences in regulation

The NNIT approach to AI in Life Sciences

NNIT is driving the AI agenda in global life sciences

4 Workplace of the future

Industry 4.0 and the future R&D Organizations are connected. With NNITs Migration Powerhouse, Integration services, Data offerings and Microsoft we combine these systems with state-of-the art innovation



NNIT's Product Catalogue

Al Products that are repeatable and scalable for SMB and Enterprise Customers (eg. TrialTalk, MES Instructor)

NNIT's Life Science Expertise

With the customer data set NNIT can deliver services that range from CRO oversight, Reporting, Data Cleaning & more across the LS Value Chain

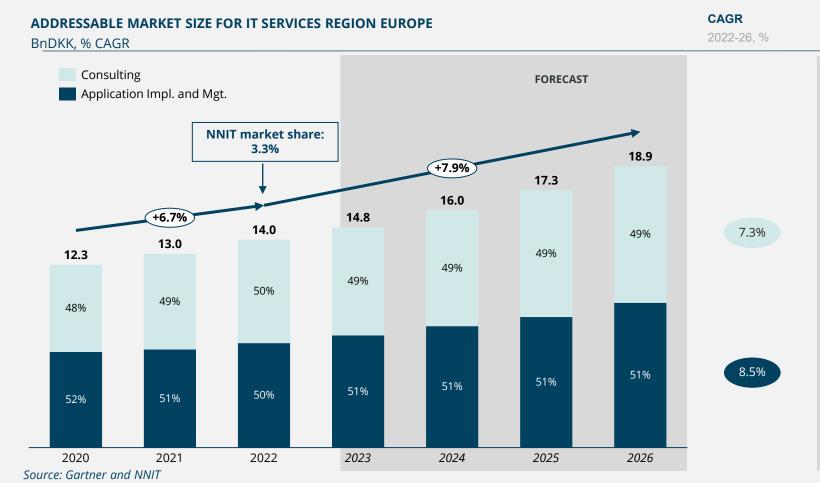
NNIT's AI Platform

A plug-and-play architecture that can utilize state of the art Al models. On premise or in the Cloud.



The Western European market size and growth

Healthy growth in Region Europe at ~8% within core delivery areas. Main geographical markets are UK, Switzerland, Germany, Ireland and Denmark

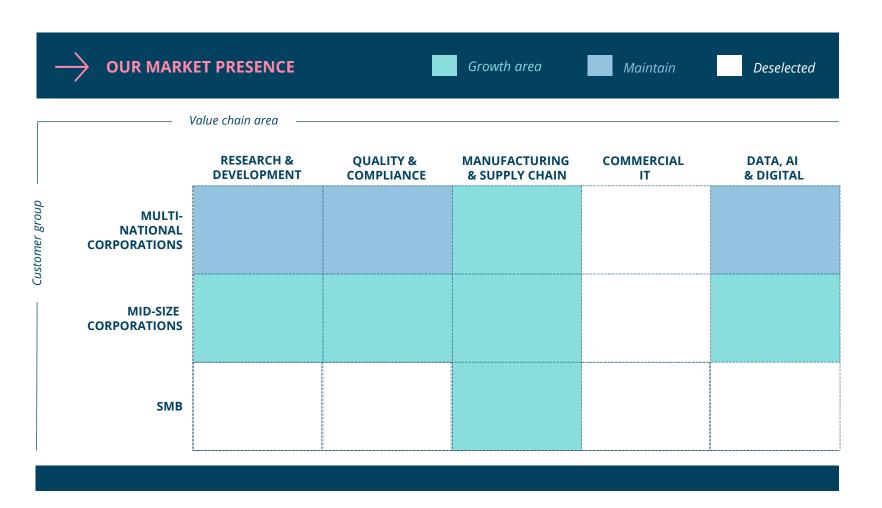


Key takeaways:

- 1. Solid market growth outlook in Region Europe despite current global turmoil
- 2. NNIT current market share ~3% leaves room for continued growth with existing as well as new customers
- 3. NNIT has strong local representation in most Life Sciences hubs

Market gameboard for Region Europe

We will maintain current strategic strong-holds across the value chain while pursuing new growth in selected customer segments and pockets



KEY TAKEAWAYS

- 1. We remain focused on core life sciences domains within R&D, Manufacturing & Supply Chain, Quality & Compliance and Data & Digital
- 2. We target growth in Midsize Corporations, and maintain stronghold with MNCs
- 3. We have deselected focus on SMBs and Commercial IT due to lower maturity and/or lower regulatory requirements



Focus in NNIT Region Europe

 We want to uphold our position as a leading trusted partner for life sciences in Europe



 We will continuously grow our solid customer base by increasing our share of wallet and diversifying our engagements



 We will maintain a future proof solution portfolio within our selected core life sciences domains and attract new customers



 We will overcome regional diversity by leveraging our proximity differentiator and cultural fit to our customers



Our Core Differentiators



Industry Domain Expertise





Delivery Excellence

Region Asia update Jason Xing, Senior Vice President





Jason Xing

+16 years of NNIT leadership experience within most dimensions of our Asian business

Specialized in commercial excellence, global delivery, digital transformation, organisation development, digital solutions in life sciences domain, strategy, and sales



Experienced leadership team in R&D, Manufacturing & SC, Quality & Compliance, Commercial and Client Engagements



300 employees in 4 locations: Singapore, Shanghai, Tianjin and Beijing



H1 2023

Revenue DKK 74m (+7%) Operating profit margin -18.9% (-1.5%-p)

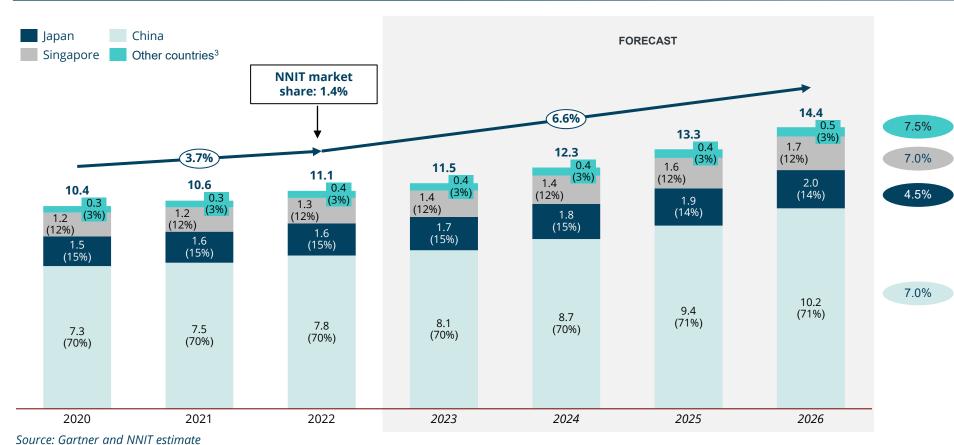
Market size and growth

Region Asia is highly consolidated into three counties – China, Japan and Singapore constituted ~97% of the market in 2022

ADDRESSABLE MARKET SIZE FOR IT SERVICES REGION ASIA

CAGR

BnDKK, % market share



Key takeaways:

- 1. Solid growth outlook in Region Asia, mainly driven by China, Japan, and Singapore
- 2. Macro-economic slowdown in China in 2023 impacts Region Asia financial results. Mitigating actions have been taken
- 3. Current market share of 1.4% gives us room for growth

Market gameboard for Region Asia

We will remain focused on commercial IT, Quality & Compliance and Manufacturing IT, while building services in R&D and Data & Al



KEY TAKEAWAYS

- 1. We sustain strong presence in commercial IT, Manufacturing IT and Quality & Compliance
- 2. We target to broaden the growth in manufacturing IT and Data and Al area
- 3. We will explore the opportunities in R&D area by collaboration with Region US



Focus in NNIT Region Asia

 We want to maintain our Singapore business momentum while ensuring we succeed with bringing China back in green



 We will focus on Multi-National Corporation regional offices in Asia, and regional Bio-tech



 We aim to continuously grow key accounts by diversifying our service engagements



 We will focus on selected service areas in Manufacturing & Supply Chain, Quality & Compliance and Commercial Solutions



Our Core Differentiators



Industry Domain Expertise



Market Presence and Proximity



Quality Mindset and Delivery Excellence

Case: The UNITY program

@ Boehringer Ingelheim
Charlotte Øbakke, Manager



Introduction

World's largest implementation of its kind with more than 75,000 users

Quality management and documentation is **mission critical** for life sciences companies – with a significant optimization potential by means of **digital transformation**





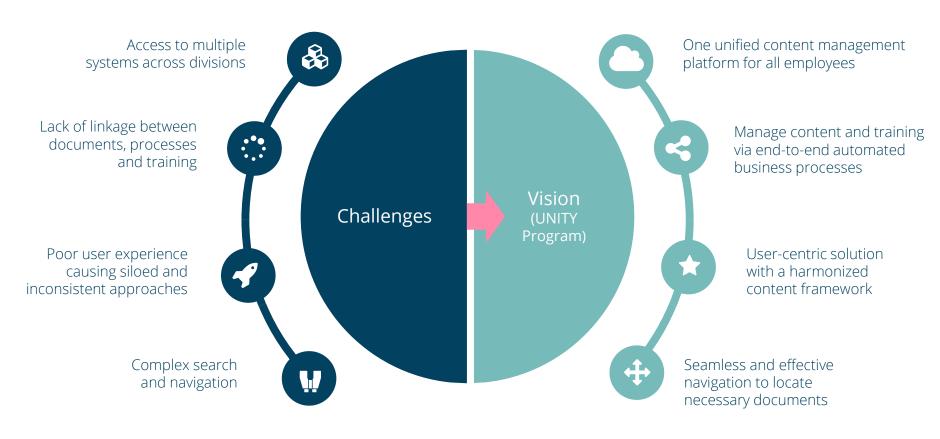
Boehringer Ingelheim is a researchdriven group of companies dedicated to the **discovery**, **development**, **manufacture and marketing** of innovative health care products

- Two business units Human Pharma and Animal Health
- Founded in **1885** and family-owned
- **75,000 i**nternal and external employees
- **130** markets

Boehringer Ingelheim Challenges & Vision







Boehringer Ingelheim change journey



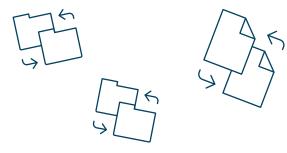


AS-IS Landscape

Scattered document landscape caused by several years of silo-oriented document lifecycle management, resulted in:

- > 1,300,000 controlled documents
- > 600 document types
- > 500 attributes

Document landscape inconsistent and detached from related business processes

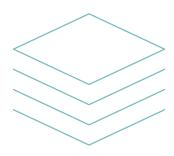


TO-BE Landscape

Harmonized and simplified document landscape

> 1,300,000 controlled documents50 Document types60 Attributes

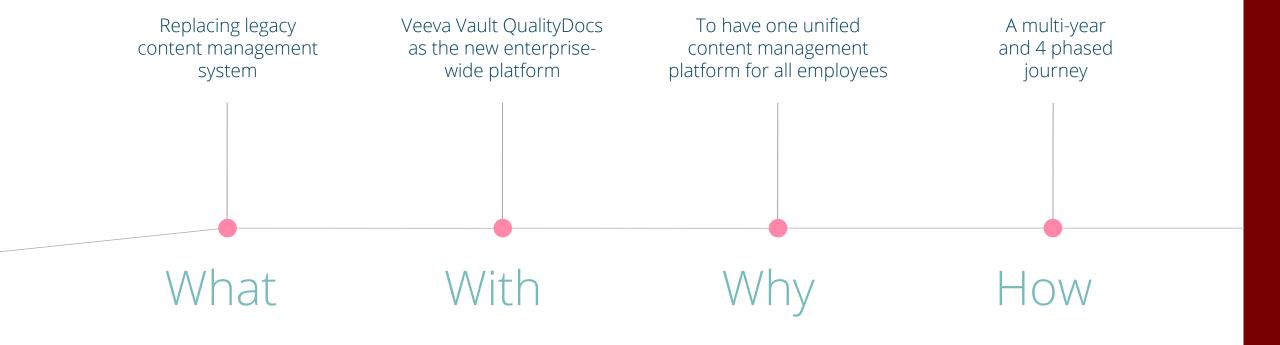
Document landscape structured and data linked to the business processes



A journey to digitalize quality management and content



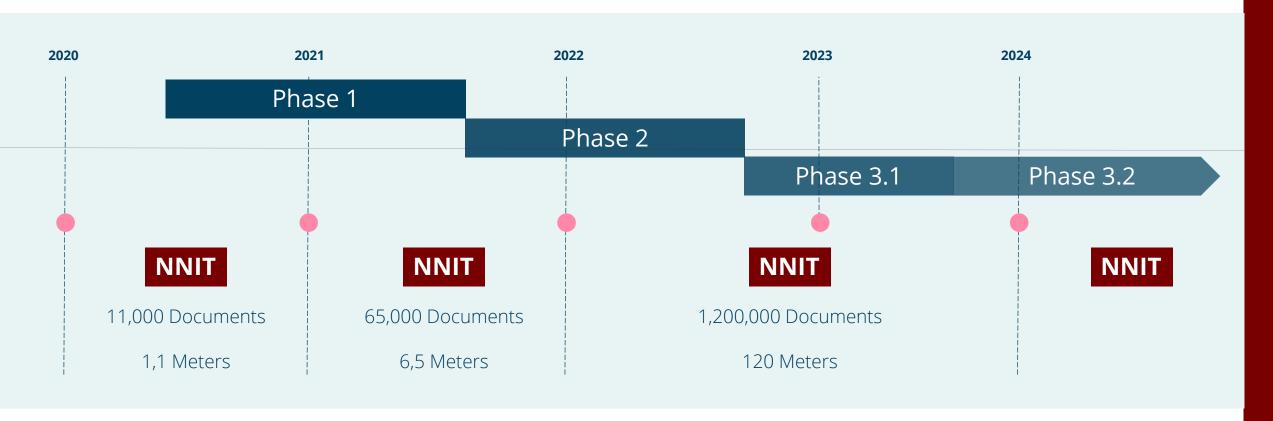




A journey to digitalize quality management and content







NNIT's added value

NNIT has guided Boehringer Ingelheim on streamlining and aligning content, data and usage to promote consistency, compliance and system utilization



NNIT engagement and solution



NNIT streams involve:

UNITY Program Compliant | Secure | Easy to Use

+50 leads & consultants across sixteen nationalities from NNIT globally

Program / Project Management

Business Process Analysis

Integration

Migration of +1.3 mio Documents

OCM (Communication, Change & Training)

Validation & Test

NNIT is committed to **Boehringer Ingelheim and** the continuous journey within:

- The UNITY program additional scope, ongoing release cycles and added benefits being provided by the platform
- Engagements in several other Veeva programs and digital transformation initiatives within e.g., Regulatory Affairs and the Clinical domain areas



Veeva Premiere Services Partner

Finally, the program has served as a reference and back-bone for our Veeva engagements across the Life Sciences value chain - thus, utilizing and developing our strongholds and proven solution concept within the NNIT Veeva **Powerhouse**

Questions and answers



Lunch (until 12.40)

Region US update Mark Ohrvall, Senior Vice President





Mark Ohrvall

+3 years of NNIT leadership experience and +30 years of international life sciences experience

Former Global Information Officer in large pharma. Specialized in business development, high tech innovation, large program management, strategy, M&A, sales and delivery



'Business First' leadership team in R&D, Quality, Compliance, Manufacturing Data & Digital and Client Engagements



180 employees across the US on multiple locations serving Enterprise and SMB customers



H1 2023

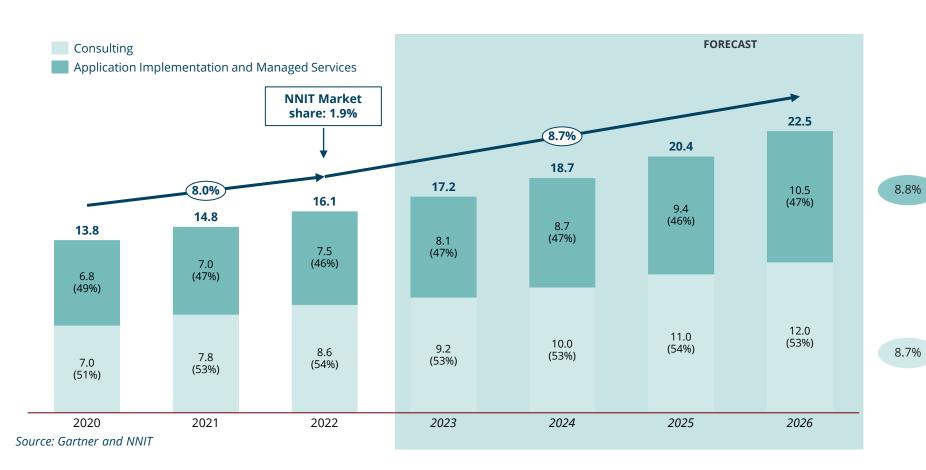
Revenue DKK 202m (+37%) Operating profit margin 9.9% (+21.5%-p)

Market size and growth

The addressable US market reached ~16 bnDKK in 2022; forecasted CAGR to be ~9% from 2022-26

ADDRESSABLE MARKET FOR IT SERVICES SPENDING IN LIFE SCIENCES, US

BnDKK, % CAGR 2022-26, %



Key takeaways:

CAGR

- 1. 'Open' healthcare market drives innovation and investment in novel molecules
- 2. We focus on Enterprise customers as specialists and SMBs as single supplier partner for growth across the LS value chain
- 3. Revenue diversity (i.e. projects, solutions and services) ensures growth during market challenges

Market gameboard for Region US

We focus primarily on R&D and quality, but simultaneously look to build a small presence in manufacturing. Commercial IT is deselected



KEY TAKEAWAYS

- 1. Significant improvement in the last 18 months offering new business areas and solutions
- 2. Added many new logos diversifying revenue streams including managed services
- 3. Manufacturing is emerging from strategic resource placement to broader programs
- 4. Unique LS solutions create market differentiation and thought leadership



Focus in NNIT Region US

• We will continue our growth as a trusted partner for life sciences



 We will increase our customer base while expanding existing customers growing our engagements and increasing deal sizes



• We will diversify our revenue pipeline with solutions and services that create long-term engagements



 We will increasingly promote the NNIT brand in the US through specific and targeted campaigns



Our Core Differentiators



Industry Domain Expertise



Market Presence and Proximity



Quality Mindset and Delivery Excellence

Region Denmark update Kasper Søndergaard Andersen, Senior Vice President





Kasper Søndergaard Andersen

+14 years of NNIT experience within most dimensions of our business

Specialized in strategy execution, operational excellence, commercial excellence, IT automation and global delivery management



International leadership team in Microsoft, SAP Custom Application and Advisory Engagements



510 employees in five locations in Denmark

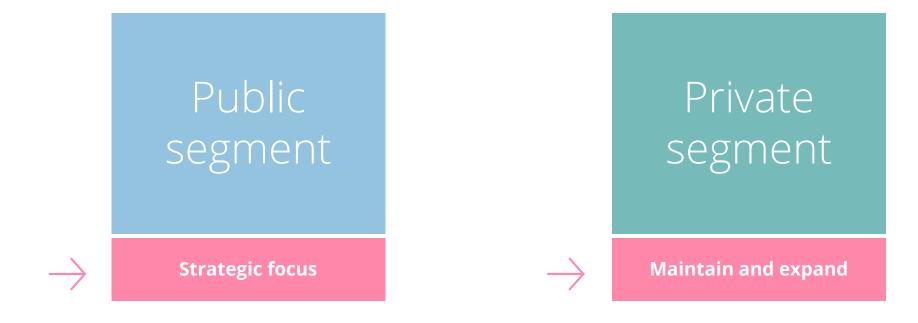


H1 2023

Revenue DKK 330m (+19%) Operating profit margin 12.1% (+8.9%-p)

Region Denmark comprises of two major segments

Region Denmark targets two key segments with strategic focus on the public sector



Key trends in the Danish market

3 key trends shape the future of the Danish market



Digital experience

Improved workflows benefits consumers, citizens and employees

New versions of digital options is expected

Al and low/no code models emerging



Digital debt and legacy systems

Ongoing modernization is necessary

Legacy systems pose a significant risk

Lack of talent



Cybersecurity and compliance

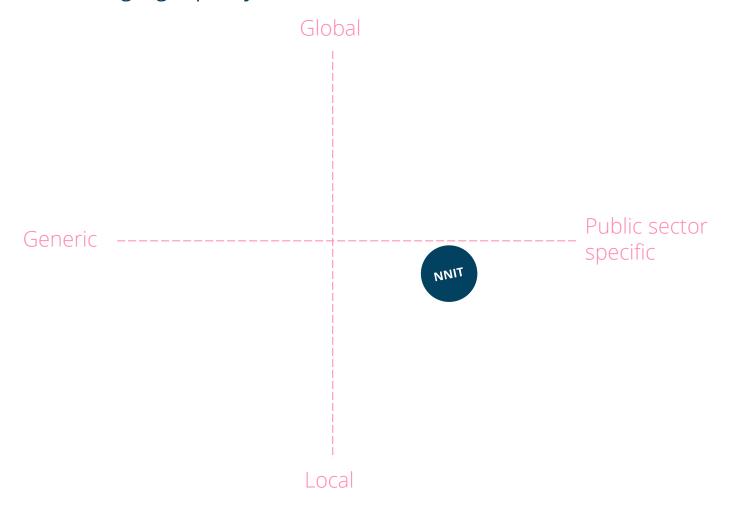
New threats and methods evolving still

Continued introduction of new compliance frameworks

Lack of talent

The Public sector competition

The Danish public sector market is competitive and dynamic. Vendors must demonstrate a strong track record of delivering high-quality services, reference cases and solutions to win



- Our unique mix of a global/local delivery model coupled with deep domain and processes knowledge rooted in a solid technological foundation sets us apart from our core competitors
- 2. Domain Knowledge: Case-handling, pay-out processes, transparency and compliance to DK law etc.
- 3. Public sectors specialists across our entire value chain from sales & pre-sales, solution specialists and technical architects, developers, program managers and application managers
- 4. Proximity and trusted brand in a Danish context. IT decision-makers score us very high on 'Good at Implementing' and 'Good at understanding our business' (Source: Mylmage 2022)

Market size and growth

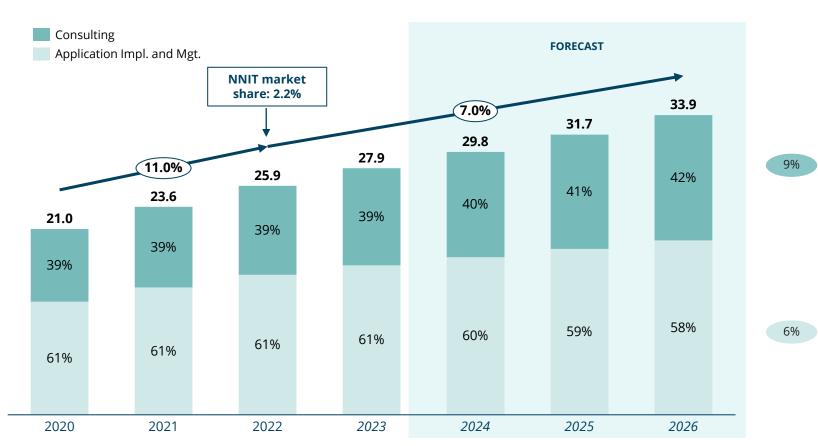
Healthy growth in Region Denmark service areas. Historic 11% market growth and forecasted 7% CAGR 2022-'26

ADDRESSABLE MARKET FOR IT SERVICES SPENDING IN REGION DK1

CAGR

BnDKK, % CAGR

2022-26. %



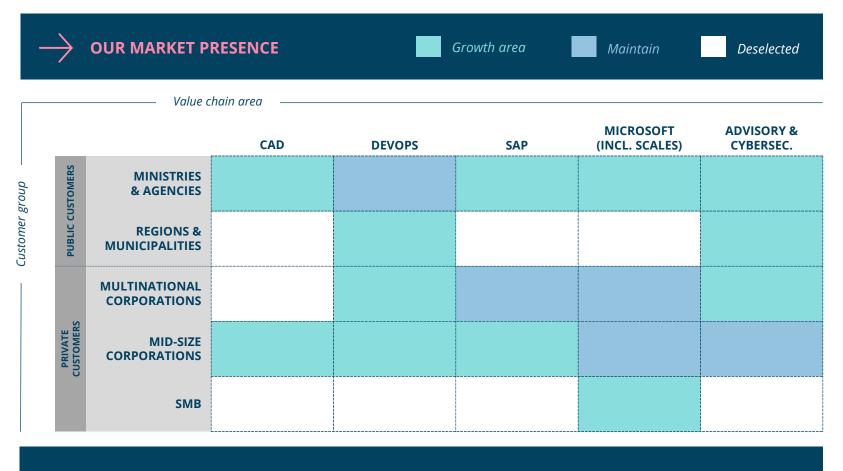
Key takeaways:

- 1. The public segment represent a significant share of the market and has a recession proof character
- 2. Continued digital transformation of the public sector expected
- 3. Strong Microsoft presence and growth in Denmark well aligned with NNIT positioning in both public sector and other sectors
- Central government and private/public companies are a core focus segment for custom applications development

Notes: 1) Covers all verticals

Market gameboard for Region Denmark

We are well-positioned in the public space for CAD in central government and public/private companies and wish to grow our advisory footprint. We target primarily large to mid-size corporations in our SAP and MS solutions areas



KEY TAKEAWAYS

- 1. Significant market potential in the public sector centered on central government
- 2. Good fit with midsized customers with our solutions portfolio
- 3. Strong market drivers within advisory especially on cybersecurity and compliance



Focus in NNIT Region Denmark

• We aim to become the preferred IT partner in Denmark with AI and Cyber Security rooted offerings enhancing the digital experience for end users



 We want to conquer the Public sector in Denmark with our Custom Application and platform capabilities



We want to establish NNIT as a leading SAP transformation partner



• We aim to become the **preferred Microsoft Partner** in Denmark



Our Core Differentiators







Domain Knowledge

Delivery Model

Platform Focus

Case: ATP Parental Leave Jens Maagøe, Vice President



Facts

ATP Parental Leave System

- Case management system pay out appr. DKK 11 billion p.a. parental leave benefits
- Recognized as a domain with complex and dynamic legislation
- Appr. 2 million citizens in system (parents and children)
- Contains data of approx. 100,000 organizations/ companies
- Sensitive personal data, i.e., income, tax conditions, health conditions, registration of unemployment benefits and family relationships etc.
- No. of active cases during 2022: approx. 300,000
 - Incl. self-service, actual case work and phone support, issuing of digital and physical letters to manage parental leave for approx. 61,000 children born every year
- Supports case workers:

2013	2016	2021
Approx. 150	Approx. 110	Approx. 80





NNIT Parental Leave Solution

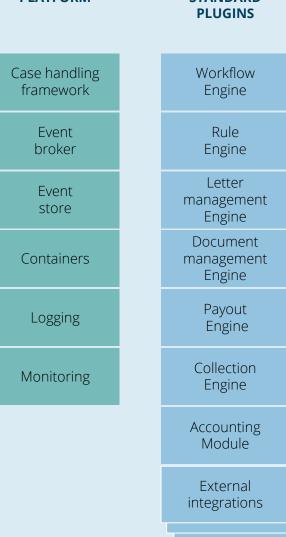
- Contract with ATP won in 2014 and re-won in 2022
 - Contract length: 6 years + option for 2*2 years
 - Scope: Advisory, Projects, Operations and Support
- Domain is dynamic and highly regulated by legislation (EU and national)
 - Completed and ongoing recent work include examples such as Earmarked parental leave, Leave for "Social parents", Extra leave for parents of twins, New integrations (dynamic national infrastructure, e.g., MitID) and Ongoing GDPR and security compliance
- Appr. 20 releases/year with full agile setup, highly automated release and test processes
- NNIT team size: 39 colleagues, highly skilled and with deep domain knowledge

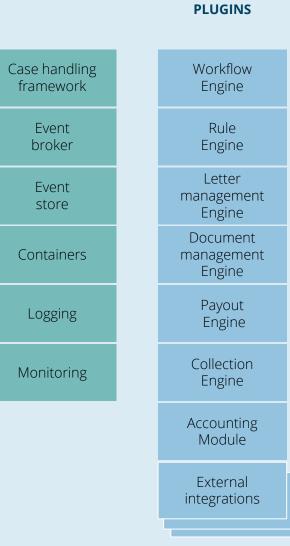
BorgerIT

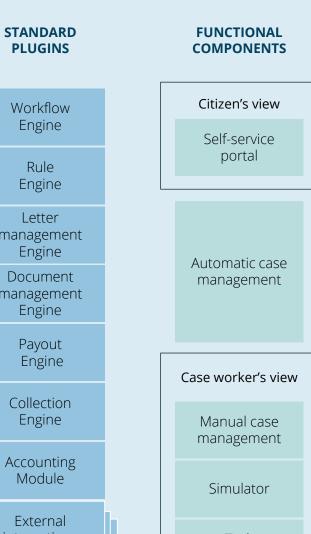
Case Handling and Payout System

- BorgerIT is an offering for public organizations
- BorgerIT consists of a large number of reusable standard components that plug in to the Borger IT backbone.
- BorgerIT can be configured to specific customers' needs (through rule and workflow engines) or customized using custom developed plug-ins
- High focus on user experience, compliance, automation and performance during peak loads.
- BorgerIT captures 25 years of experience in developing case handling solutions for the Danish public sector
- Integrates with NNIT's development method which includes User journeys and high release & test automation frequency
- Uses state of the art technology, including microservices, event sourcing and containers

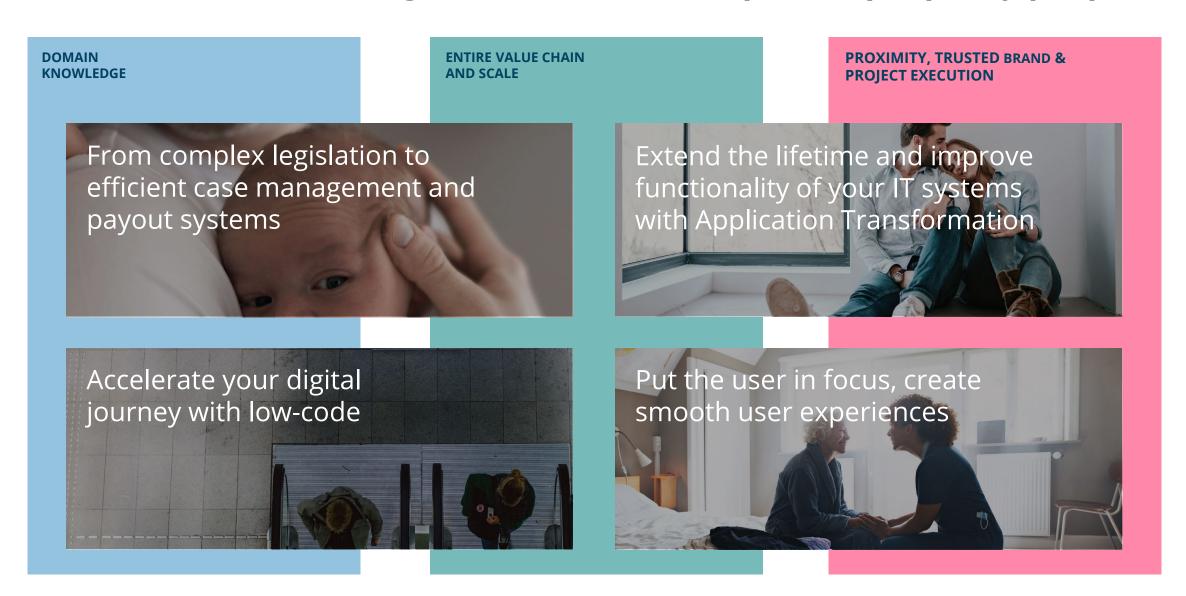
PLATFORM







Danish Public Sector: Digital solutions developed for people by people



Financial aspirations Carsten Ringius, Executive Vice President & CFO



Early signs are promising

A step change has been taken. Strong momentum in the first half of 2023 leading to upgrade of full-year outlook

REVENUE GROWTH

ORGANIC GROWTH

GROUP OPERATING PROFIT MARGIN
BEFORE SPECIAL ITEMS

15.6%

11.5%

5.4%

The NNIT investment case

NNIT will grow its existing business utilizing its core assets alongside increasing profitability. Further opportunities to grow through M&A supported by robust balance sheet

01 | GROWTH



Well-positioned in globally attractive markets with ample growth opportunities

02 | PROFITABILITY



Leveraging existing assets and reducing cost base will lift profitability

03 | BALANCE SHEET



Poised for growth with robust balance sheet and leverage ratio of 0-1x

04 | M&A



Build on solid track record of acquiring and integrating companies to accelerate growth through M&A

Key assumptions

The financial aspirations for 2026 are based on assumptions of relatively stable market conditions and supplemented by annual guidance

TIME HORIZON



The aspirations cover the strategy period 2023 to 2026

BASELINE



The baseline for the aspirations is the current FY 2023 outlook

COST INFLATION



Able to alleviate impact of salary and cost inflation through pricing actions

INDUSTRY DEVELOPMENT



Our markets are expected to grow by ~8% CAGR

MACROECONOMY



No deterioration of the global economy and stable exchange rates

Financial aspirations towards 2026



~10% CAGR

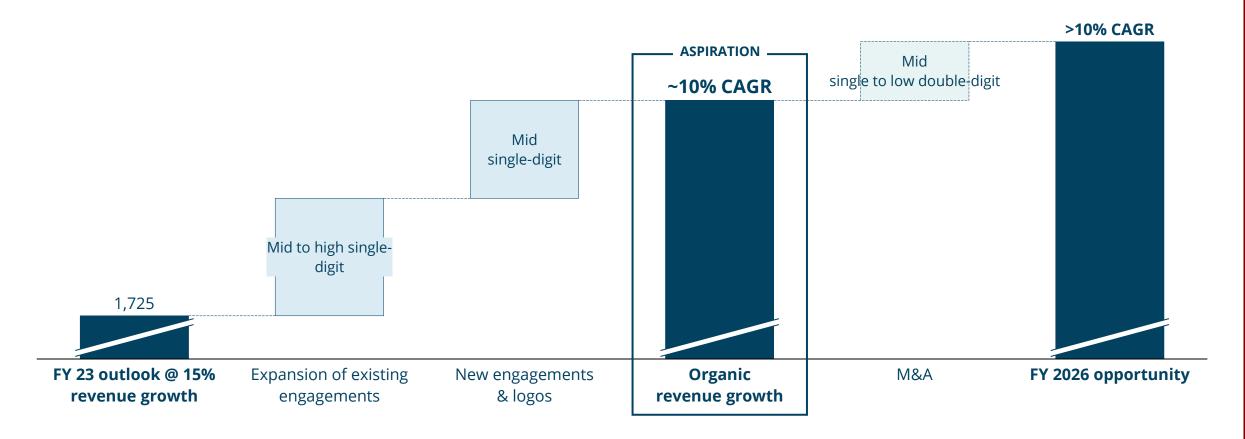
ORGANIC REVENUE GROWTH



Opportunities for profitable growth

NNIT operates in globally attractive markets with opportunities to grow within existing playing field

Mid-term revenue aspiration, %

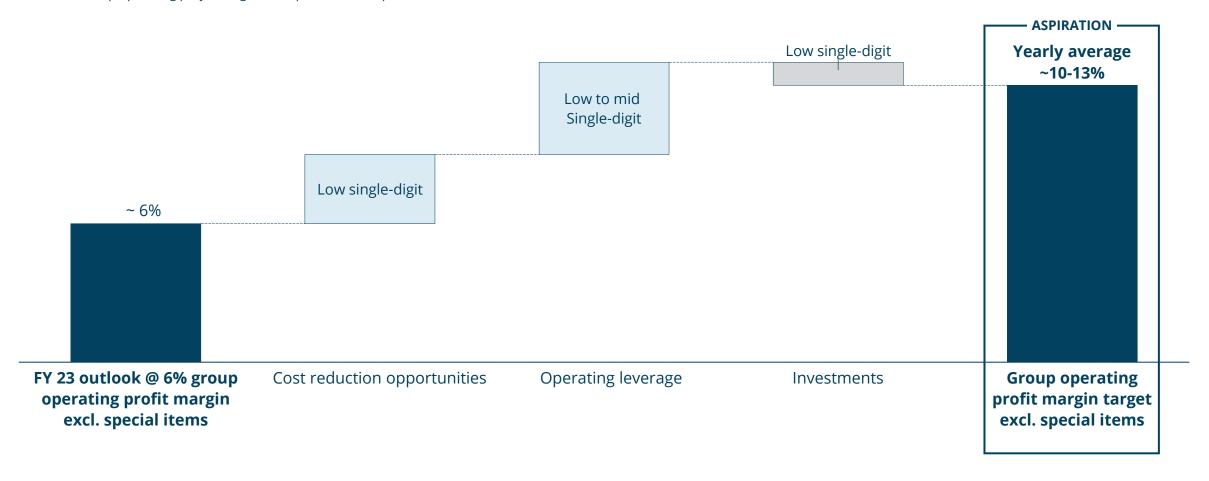




Margin expansion driven by leverage on cost base

Leveraging existing assets and reducing cost base will lead to margin expansion

Mid-term Group operating profit margin excl. special items aspiration, %





Four initiatives to gain efficiency and reduce cost base

Significant opportunities to lower production and overhead costs in regions and enabling units













ORGANIZATIONAL RESTRUCTURING

NEW HQ FACILITY WILL REDUCE COST

New structure reduces salary costs across regions and enabling units

A search for a new headquarter has been initiated. Facility cost expected to be materially lower from 2025

IMPROVED PERFORMANCE MANAGEMENT

New internal financial steering implemented to foster faster decision-making, greater transparency and higher degree of accountability

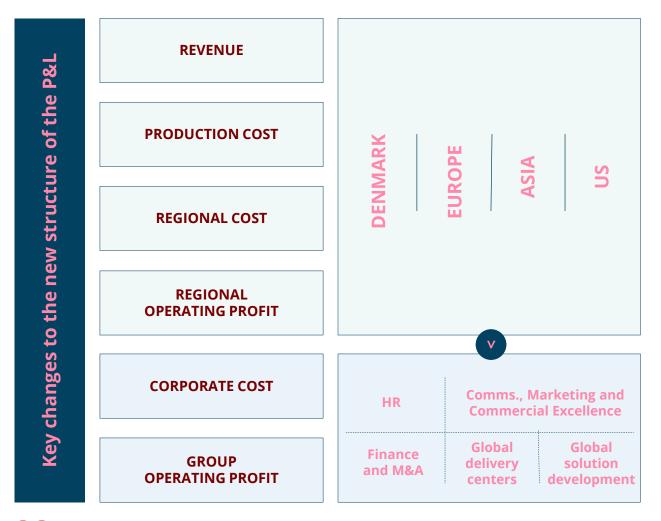
NEW SYSTEMS TO STREAMLINE WORK FLOWS & PROCESSES

Implementation of new ERP system
initiated incl. other system
upgrades. New global platforms will
reduce manual and duplicate work



New financial reporting structure implemented

New financial disclosure reflects the new organizational structure of NNIT



Design principles of the financial reporting structure



Group revenue is a consolidation of the four regional P&Ls

Production cost is the direct regional manning cost related projects which relate to billable employees **Regional cost** is regional administrative expenses, sales and marketing costs

Regional operating profit reflects the direct profitability of each region



Corporate cost is overhead costs such as finance, human resources, global delivery centers etc. Corporate cost to be distributed to each regional P&L based on an allocation key **Group operating profit** includes all direct regional costs and corporate cost



Capital allocation supporting financial stability & M&A

Excess capital after funding of growth opportunities, including investments, may be returned to the shareholders

CURRENT PRIORITIZATION OF USE OF CASH Ensure financial stability Invest in growth Dividend Share buyback Continue to invest in the business Maintain a flexible capital to drive growth and efficiency structure *Currently not a priority in the short-term. To be* Ensure leverage ratio Pursue M&A opportunities reassessed on an ongoing basis with the Board of (NIBD/EBITDA) to meet objective within industry Directors of being within 0-1x* range

^{*}Range may be exceeded due to M&A activity



Strong M&A track record

Following acquisition of SCALES in 2017, Life sciences acquisitions have targeted local market presence, scalability in strategic solutions areas or customer access





NNIT acquires USbased IT software and migration consulting company, Valiance



NNIT acquires Swissbased IT compliance and quality management consulting company, Halfmann Goetsch Partner



NNIT acquires USbased supply-chain and compliance consulting company, Excellis Health Solutions



NNIT acquires Irishbased pharmaceutical production consulting company, SL Controls



NNIT acquires
German-based
pharmaceutical
production consulting
company,
prime4services



The NNIT investment case

NNIT will grow its existing business utilizing its core assets alongside increasing profitability. Further opportunities to grow through M&A supported by robust balance sheet



~10% CAGR

ORGANIC REVENUE GROWTH



YEARLY AVERAGE GROUP OPERATING PROFIT MARGIN BEFORE SPECIAL ITEMS

Questions and answers



Closing remarks by Pär Fors, CEO



Refreshments and network in the lounge – thank you for attending

